



Federal Communications Commission

Approved by OMB
3060-0999
See instructions for
public burden estimate.

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2017 - December 31, 2017

Filing Confirmation Number: 0008062584

Filing Deadline: January 16, 2018

FRN: 0020419784

Filing Date: 01/15/2018 04:35 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

Company Information

Company Name: TAG Mobile, LLC
Brand Names: TAG Mobile
PO Box:
Street Address: 1330 Capital Parkway
City: Carrollton
State: TX
Zip Code: 75006

Contact Name: Cassandra Milligan
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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that were tested under ANSI C63.19-2007, and that are capable of voice

communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007, include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operation?

Yes

Explain:

Do all hearing aid-compatible handsets that were certified only under ANSI C63.19-2007, but that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

N/A

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Service provider websites must include the levels of functionality that the service provider has defined, the level that each hearing aid-compatible model falls under, and an explanation of how the functionality of the handsets varies at the different levels.

Yes

Website address: www.tagmobile.com

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: The Company engages in customer outreach and advertises the availability of its services throughout its service area using media of general distribution in a manner reasonably designed to reach those likely to subscribe to its service. In addition, the Company takes a hands on approach to customer outreach in that it engages local representatives in the community that hold neighborhood and community events educating consumers about its products and services. These local events afford consumers with an opportunity to ask questions and/or sign up for service.

Methodology for Functionality Levels

Advanced: Complex Smartphone type operating systems e.g., Android, iPhone, and RIM/Blackberry.

Moderate: Voice capable messaging phones such as Qwerty Keyboards, enhanced browsers such as those that support HTML and High Performance Push-To-Talk with high data speeds.

Basic: Feature phones that support text messaging where alphanumeric text entry may require triple tapping. Simple web-browsing capability and other data services are typically supported.

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 5

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	5	100%					5
WCDMA	1	100%					1
PCS	3	100%					3

Handset 1: Shenzhen Hongkaijiawei Tech Lush Q

Handset Maker

Shenzhen Hongkaijiawei Tech

Handset Model Name

Lush Q

FCC ID

2AE2XLUSHQ

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

1900 MHz PCS

Dates

This handset model was offered from: 05/17 to 12/17

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Advance

Remarks

Handset 2: Candy High-Tech (H.K.) Limited Ojji Lite

Handset Maker

Candy High-Tech (H.K.) Limited

Handset Model Name

Ojji Lite

FCC ID

2AE2XOJJILITE

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz WCDMA
1900 MHz GSM
1900 MHz WCDMA

Dates

This handset model was offered from: 01/17 to 12/17

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Advance

Remarks

Handset 3: Shenzhen Hongkaijiawei Tech Ojji Max

Handset Maker

Shenzhen Hongkaijiawei Tech

Handset Model Name

Ojji Max

FCC ID

2AIE9-K4008

Air Interfaces/Frequency Bands

850 MHz GSM
1900 MHz PCS

Dates

This handset model was offered from: 03/17 to 12/17

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Advance

Remarks

Handset 4: Shenzhen Hongkaijiawei Tech Ojji Nitro

Handset Maker

Shenzhen Hongkaijiawei Tech

Handset Model Name

Ojji Nitro

FCC ID

2AIE9-K4008

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz PCS

Dates

This handset model was offered from: 06/17 to 12/17

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Advance

Remarks

Handset 5: Sky Fuego 4.0

Handset Maker

Sky

Handset Model Name

Fuego 4.0

FCC ID

2ABOSGCFUEGO40D

Air Interfaces/Frequency Bands

850 MHz GSM
1700 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 01/17 to 12/17

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Advance

Remarks

Certification

This Report has been certified by:

Cassandra Milligan Manager, Regulatory and Compliance
01/15/2018 04:35 PM